

are you **FUTURE READY?**

Analytics for the CFO: Trends and New Thinking

Presented by:

Peter Guo, Scott Greenlay



MNP Technology Solutions



Guest Facilitator



Scott Greenlay

- **B.Sc. Computer Science**
- **MBA**
- **Member of IEEE**
- **Member of the ACM**
- **MNP National Director**
- **Serial Entrepreneur and Inventor**



Agenda

- **Introductions**
- **Approach for Today**
- **From Data Overload to Data Integration – Drowning to Surfing!**
- **Artificial Intelligence (AI) – The quickly evolving field and how it is going to help...soon**
- **The Value of Visualization and Self-Service Dashboards**

A black and white photograph on the left side of the slide shows a hand holding a smartphone, with a laptop keyboard visible in the background.

Introduce Yourself

- **Name**
- **Your Background**
- **Your Company and Your Role**
- **Experience with Analytics to date**



Approach For Today

- **Roundtable Format**
- **Introduce each topic**
- **Discuss as a group**
 - Own Experience
 - Whats working
 - Whats not
 - Questions for Group

Objective: Leverage the Knowledge of the Group

A black and white photograph on the left side of the slide shows a hand holding a smartphone, with a laptop keyboard visible in the background, suggesting a digital or data-related context.

FROM DATA OVERLOAD TO DATA INTEGRATION – DROWNING TO SURFING!

Key Concepts

1. **Analytical Environments are Changing**
2. **Data Integration is becoming easier**
3. **Data is being monetized; easier to acquire**



Analytical Environments are Changing

- Vendors are changing how they respond to our needs
- Increased available tools
- Handle all types and forms of Data
- Flexible and adaptability are the competitive differentiators
- Many types of options:
- Cloud, On-Premise or Hybrid Approach



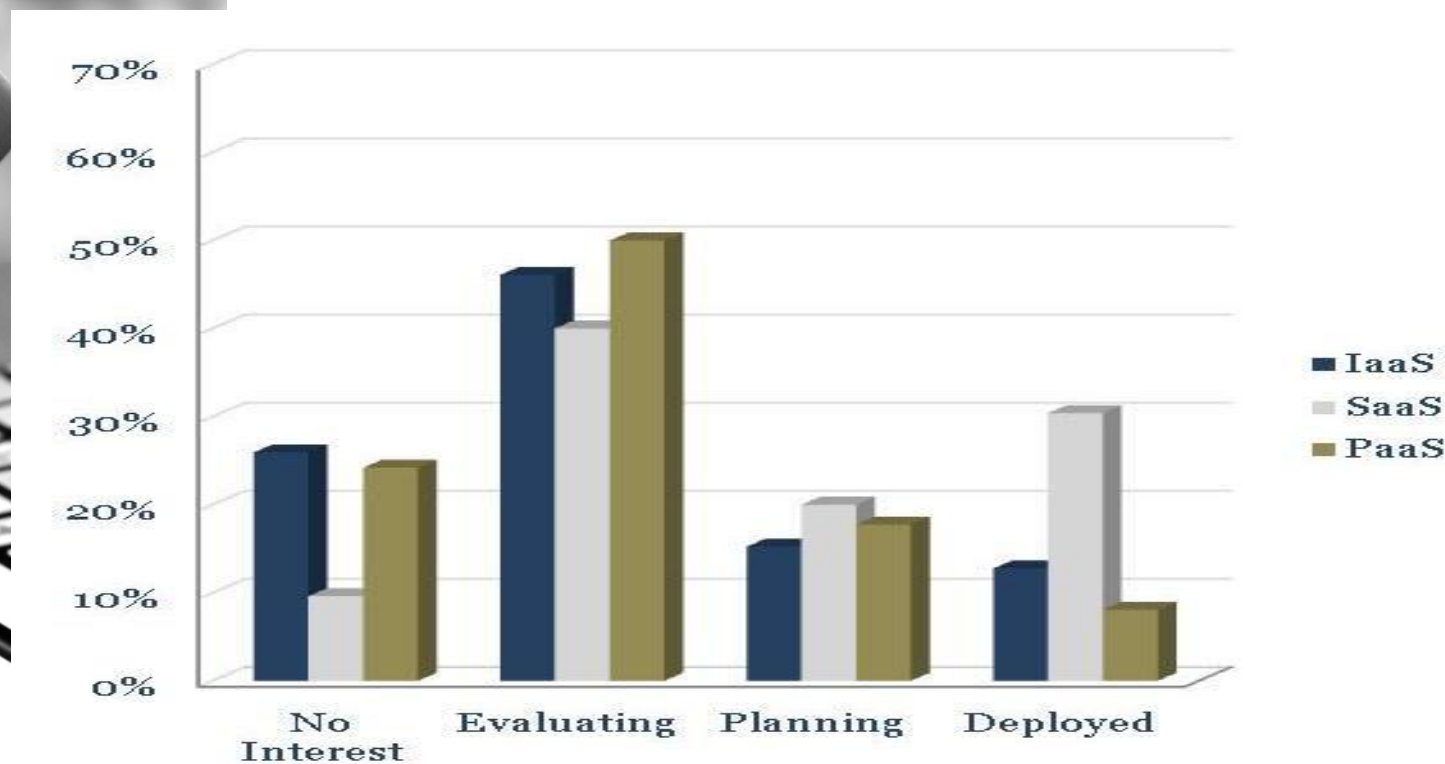
A black and white photograph on the left side of the slide shows a hand holding a smartphone, with a laptop keyboard visible in the background.

A quick word on Cloud

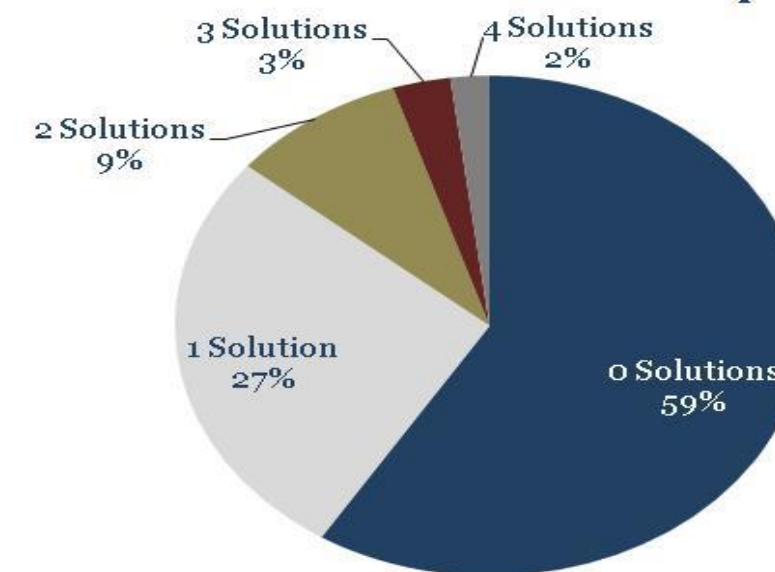
Despite the hype about Cloud Computing, the cloud game is just beginning.

- Most enterprises are also in the very early stages of evaluation...

...more than half have yet to deploy a cloud solution.



Number of Cloud Solutions Deployed



N=123
Source: Info-Tech Research Group

But fundamentally the Cloud promises an impact on how we build and deploy applications.

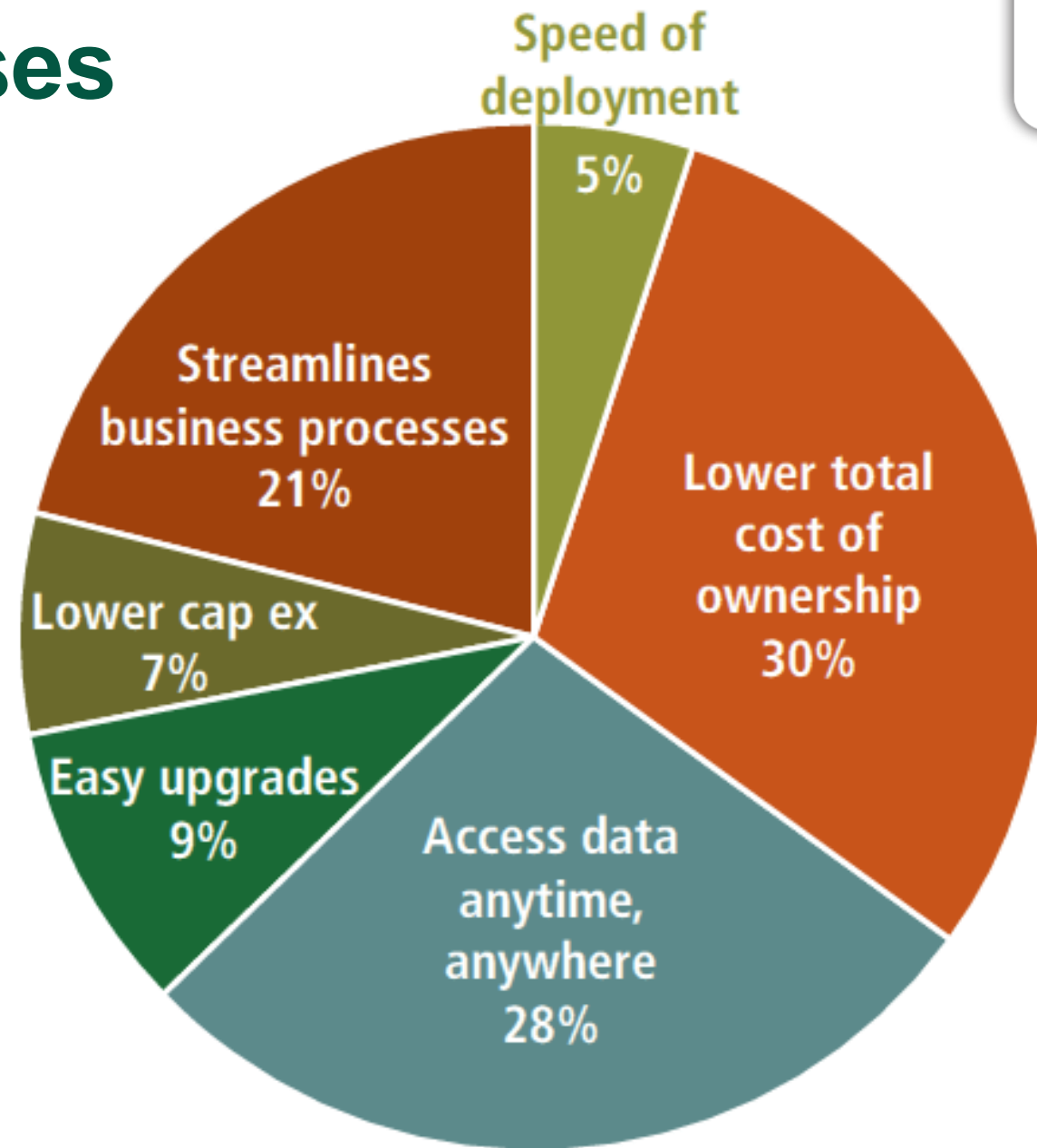
Today:



The Promise of the “Cloud” :



The Cloud Promises many benefits



Source: Ron Gill, CFO NetSuite, CMA, CFM

Data Integration is becoming easier



Procurement Optimization at [GE](#)

"The supplier data integration was a big win."

Bill Ruh CEO GE Digital & Chief Digital Officer at GE quoted in [Forbes](#)



- Supplier mastering: **\$80M in savings** in the first year by consolidating 75+ transactional systems across 8 GE BUs
- Parts mastering: **\$300M in cost saving opportunities**

Data is being monetized; easier to acquire

External Data becoming increasingly assessible through public APIs:

- Equities
- Cryptocurrencies
- Weather
- Social Media Feeds
- Economic Indicators
- Satellite Imagery
- Etc.



“Amazon” of data

Discussion

How are you handling the problem of “too much data”?

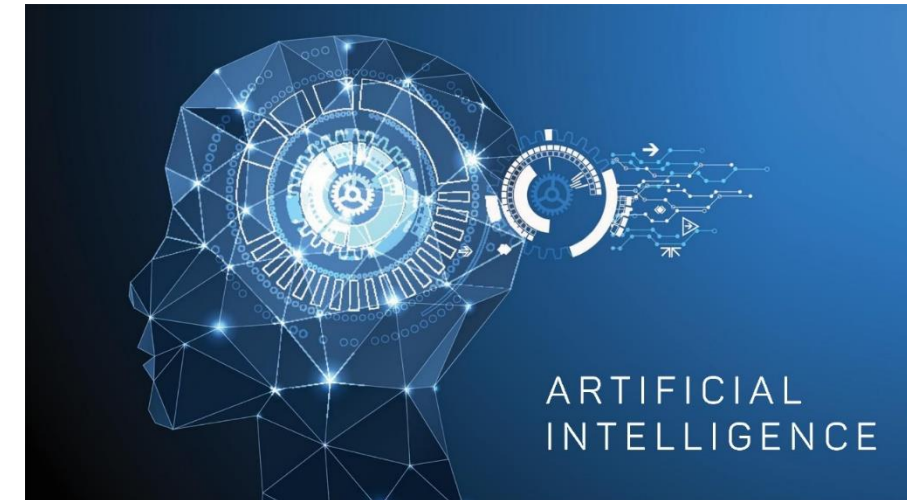


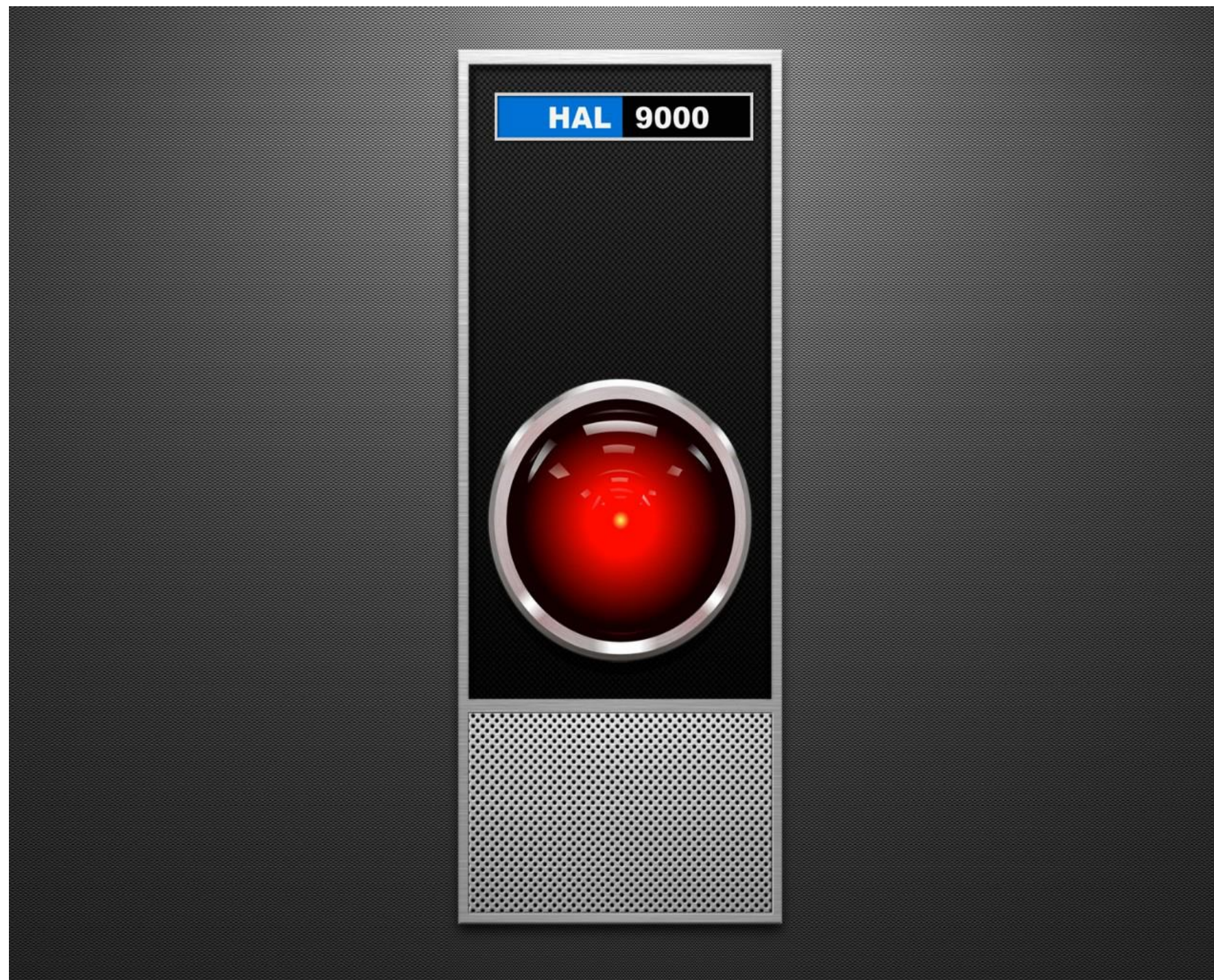
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ARTIFICIAL INTELLIGENCE

Key Concepts

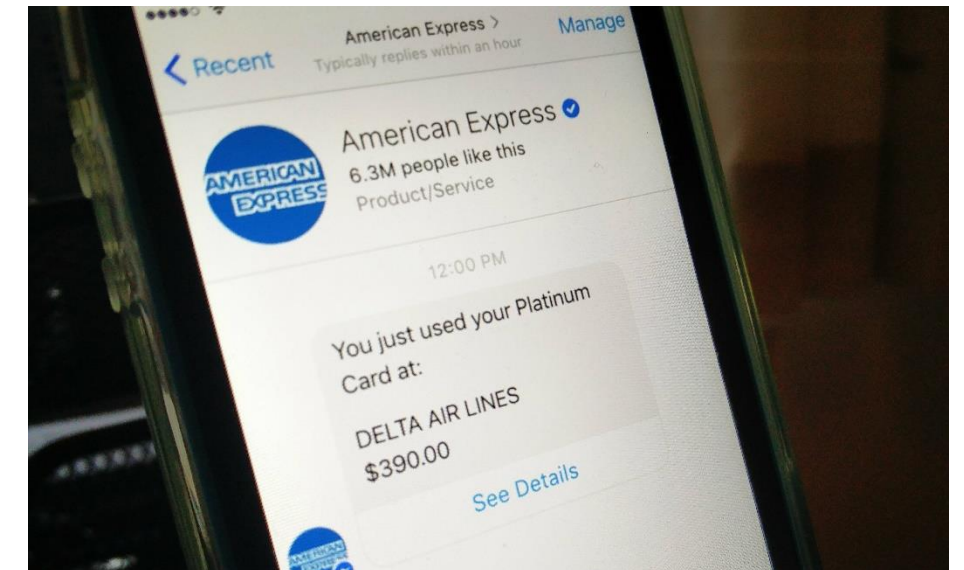
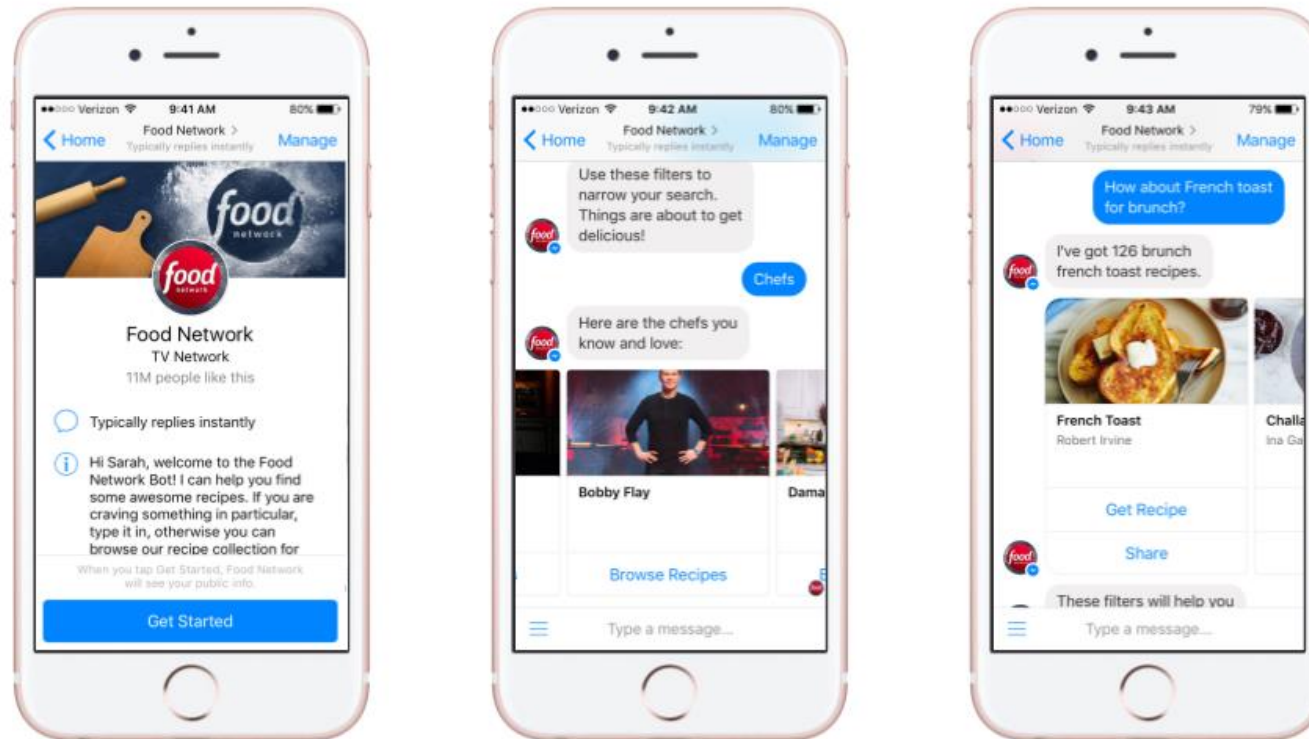
- **Automation will assist with routine tasks**
- **Natural Language Processing (NLP) will play an important role**
- **Hiring focus will shift**





Automation will assist with routine tasks

Chatbots



Meet Amelia: Your first digital employee

A glimpse into Amelia's brain



Episodic Memory
to understand what
your customer
wants in context,
and provide
immediate answers



Neural Ontology
to allow your
customers to have
a very natural
conversation with
Amelia



Process Ontology
to execute a process
for your customer
in order to address
their needs



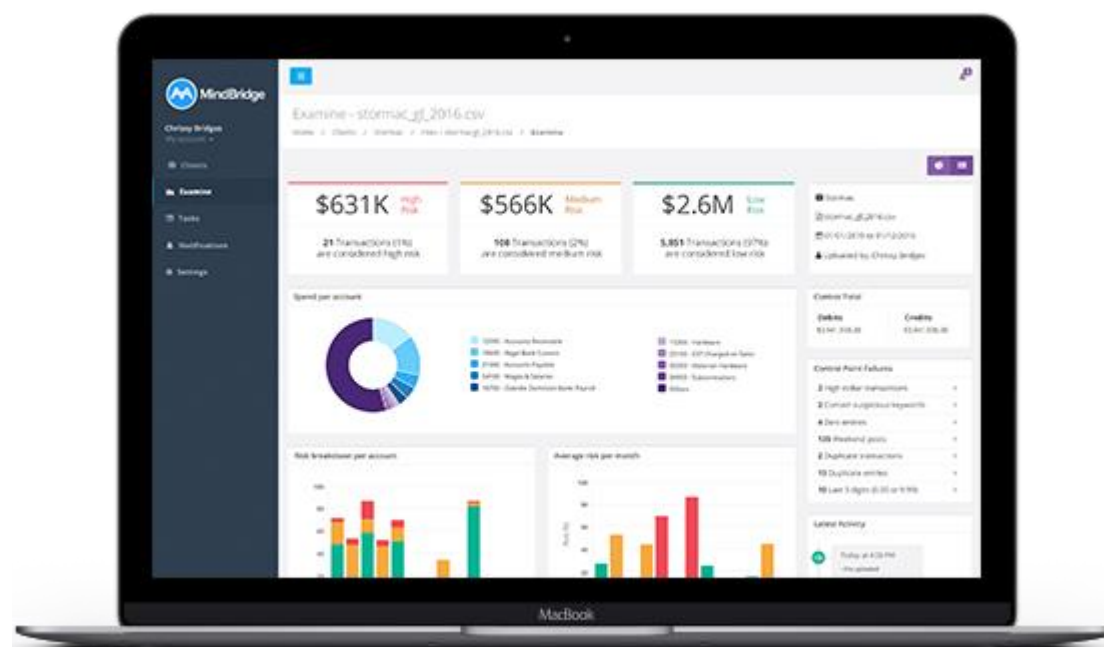
EQ Ontology
to enable Amelia to
adapt her responses
to your client's
emotional state

- **Successfully deployed in a number of roles**

- IT Service Desk Agent
- Public Service agent
- Mortgage Broker Agent
- Invoice Query Agent

Automation will assist with routine tasks

**100% Audit
Fraud Detection**



[Generate test plan](#)

[Show transactions table](#)

\$24.25K High Risk

5 Transactions (1%) are considered high risk

\$1.92M Medium Risk

39 Transactions (3%) are considered medium risk

\$8.79M Low Risk

1,066 Transactions (96%) are considered low risk

- Demo Construction Inc
- Demo Construction Inc.xlsx
- Jun 9, 2013- Jun 18, 2015
- Cathy Allen

[File properties](#)

Balances

Debits

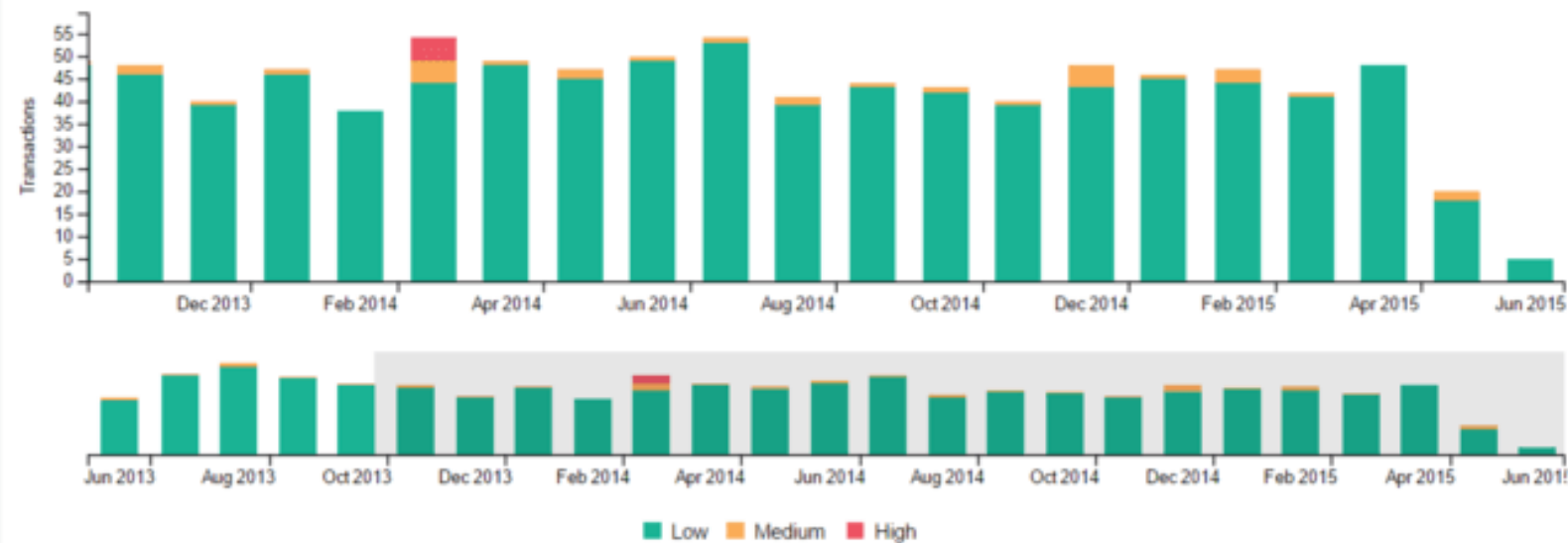
\$10,731,838.13
▼ \$2,400.00

Credits

\$10,734,238.13
▲ \$2,400.00

[Trial balance worksheet](#)

Risk breakdown per month



Control Point Triggered

- 927 2 digit Benford >
- 370 Duplicate transaction >
- 270 Outlier anomaly >

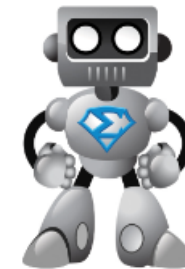
Natural Language Processing (NLP) will play an important role



Hiring focus will shift

Detailed Knowledge of Algorithms and Coding is becoming less critical to the execution of advanced analytics!

**BI “Power Users”
will become more valuable.**



DataRobot

**Auto-
Sklearn**

Hiring focus will shift



“Everyone will call themselves a Data Scientist”

Talent acquisition strategy tip: seek the specific skills and tools experience needed, proven by past work

Discussion

How might ChatBots and Amilia help your business?



A black and white photograph on the left side of the slide shows a person's hand holding a smartphone. The phone is held vertically, and the person's fingers are visible. In the background, a laptop keyboard is partially visible, suggesting a professional or office setting.

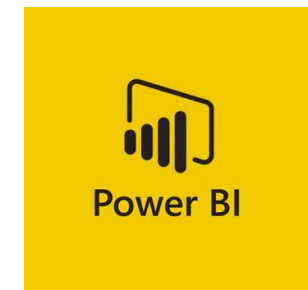
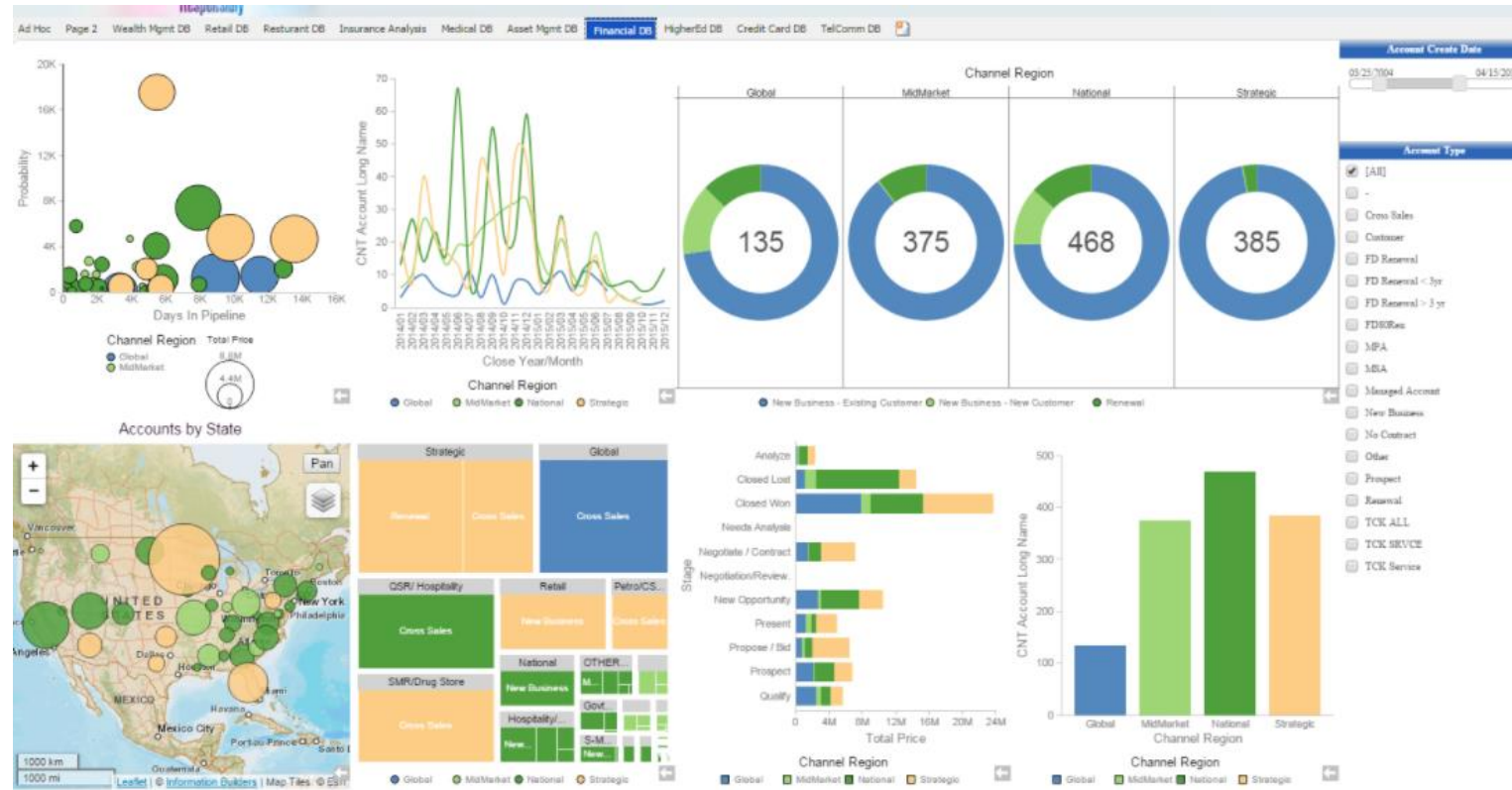
THE VALUE OF VISUALIZATION AND SELF-SERVICE DASHBOARDS

A black and white photograph on the left side of the slide shows a person's hand holding a smartphone. The phone is held vertically, and the person's fingers are visible at the bottom. In the background, a laptop keyboard is partially visible, suggesting a professional or office setting.

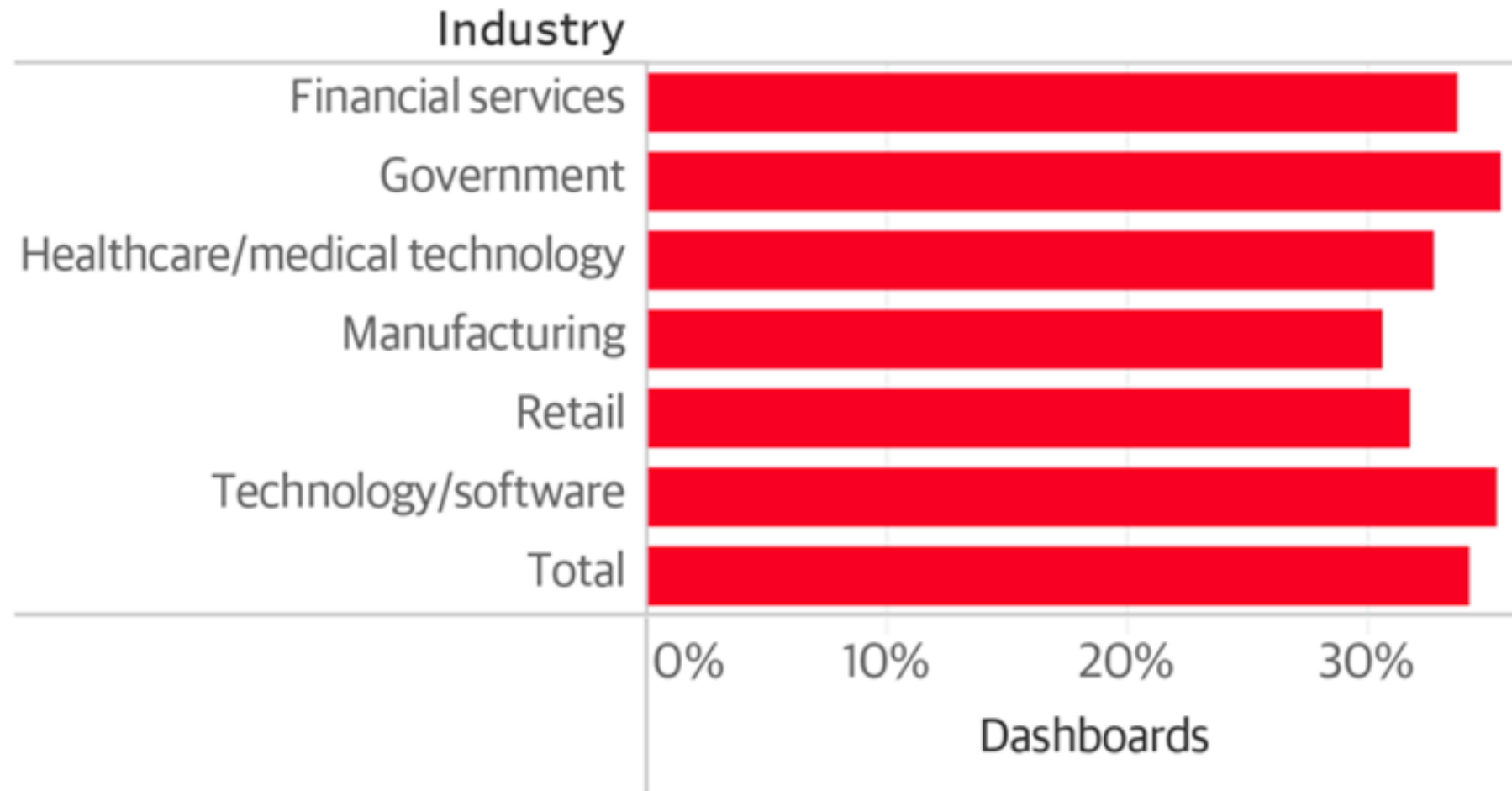
Key Concepts

Self-Service Dashboards are becoming the workhorses of most Analytics Programs

The Value of Visualization and Self-Service Dashboards

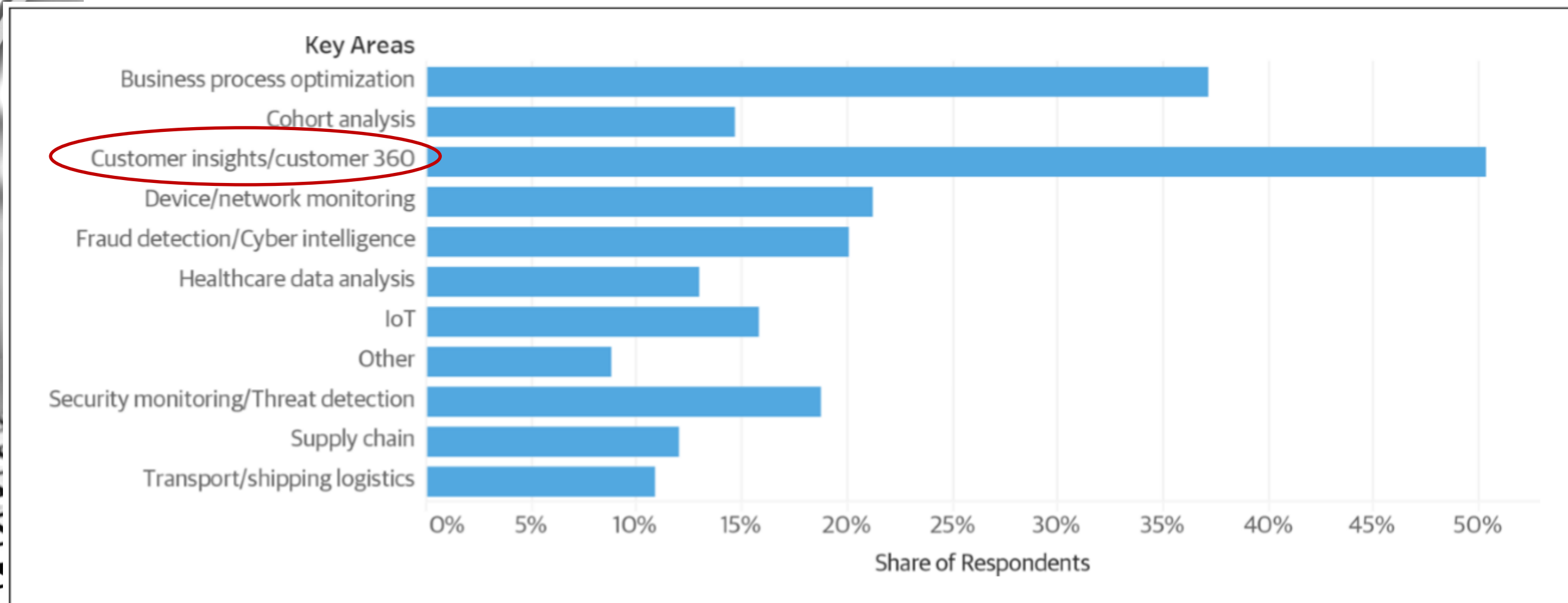


The value of visualization: Self-Service Dashboards



2017 O'Reilly Media Survey

The value of visualization: Self-Service Dashboards



2017 O'Reilly Media Survey



RENTAL DASHBOARD

Account: ABC Customer Jobsite: All Jobsites Checked [Refresh](#)

OPEN REQUESTS

ORDER REQUEST REQ-7325 8/28	NEW ORDER REQUEST
CHANGE REQUEST REQ-7310 8/28	NEW

[See All Requests](#)

EQUIPMENT ON RENT

10

[View Equipment](#)

RESERVE TODAY

[RENT NOW](#)

HOW DO I...

- How can I rent equipment?
- What is the Rental Dashboard?
- How can I subscribe to reports?
- How can I change purchase orders and extend contracts?
- Where can I find equipment currently on Rent?
- How do I schedule a pickup and off rent equipment?

OPEN CONTRACTS

6

[View Contracts](#)

ESTIMATED OFF RENT DATE IS IN THE PAST

[View Contracts](#)

CONTRACTS ESTIMATED TO OFF RENT THIS WEEK

MON	TUE	WED	THU	FRI	SAT	SUN
31	1	2	3	4	5	6
2	1			2		

[View Contracts](#)

CONTRACTS DUE TO INVOICE

MON	TUE	WED	THU	FRI	SAT	SUN
31	1	2	3	4	5	6
	1			2		

[View Contracts](#)

UNPAID RENTAL INVOICES

TOTAL	\$501.40
30 DAYS	\$501.40
30+ DAYS	\$0.00
60+ DAYS	\$0.00
90+ DAYS	\$0.00

[View Rental Statement](#)

NOTIFICATIONS

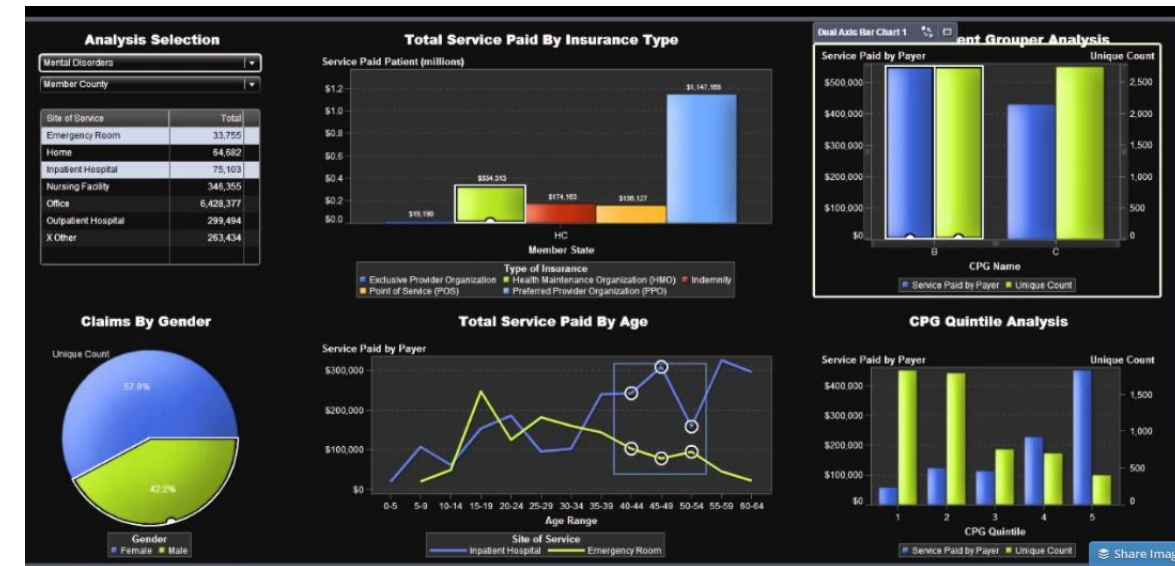
- 8/28 H&E Order Confi...
- 8/28 H&E Contract Ch...

[View History](#)

[View Tutorial Catalog](#)

The value of visualization: Self-Service Dashboards

- Reduces Demand on Constrained IT Resources
- Enables self-discovery, “frees the data”
- Eliminates “Shadow Analytics”
- For most small to midsize companies, Visual Analytics = current opportunity / focus (VALUE)



Discussion

How are you using visualization tools today?



It is not the strongest or the
most intelligent who will
survive but those who can
best manage change.

~ Charles Darwin

Further Discussion?



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