

Cloud Computing and the SME Prosper on the cloud

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Today's Agenda

- Defining cloud computing
- The benefits of cloud computing
- The state of the cloud in Canada
- Cloud computing and the SME







Who is Canadian Cloud?

- We are a cloud computing solutions provider
- We are a member of the Communitech Accelerator Program
 - Founded in 2009
 - Moved in to the Communitech Hub in Kitchener in September 2010
 - Launched commercial service in January 2011
- Our management team have decades of experience in high-growth technology companies but this is our first start-up from scratch
 - Our management team has its roots in telecom, so we understand the meaning of the word "reliable"







Defining cloud computing: NIST

"Cloud computing is a model for enabling convenient, ondemand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction."

Essential Characteristics:

- -On-demand self-service
- -Broad network access
- -Resource pooling
- -Rapid elasticity
- -Measured Service

Service Models:

- -Cloud Software as a Service (SaaS)
- -Cloud Platform as a Service (PaaS)
- -Cloud Infrastructure as a Service (laaS)

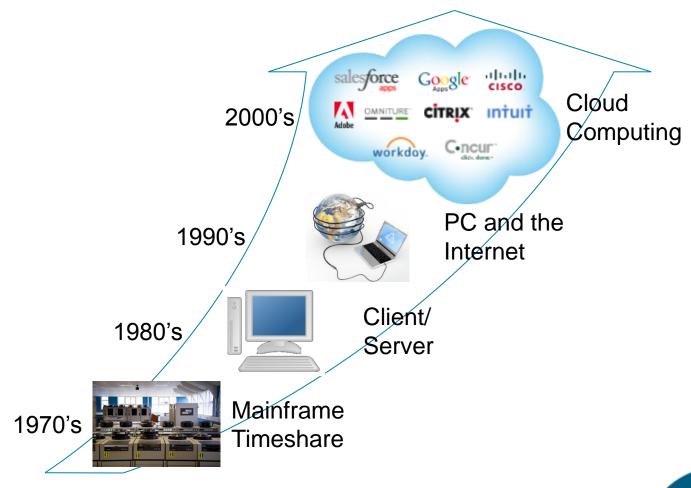
Deployment Models:

- -Private cloud
- -Community cloud
- -Public cloud
- Hybrid cloud





The Roots of Cloud Computing







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Hardware

Canadian Cloud Server Pool

Private Infrastructure





Virtualization

Hardware

Public Virtualized Environment

Enterprise
Virtualized Environment

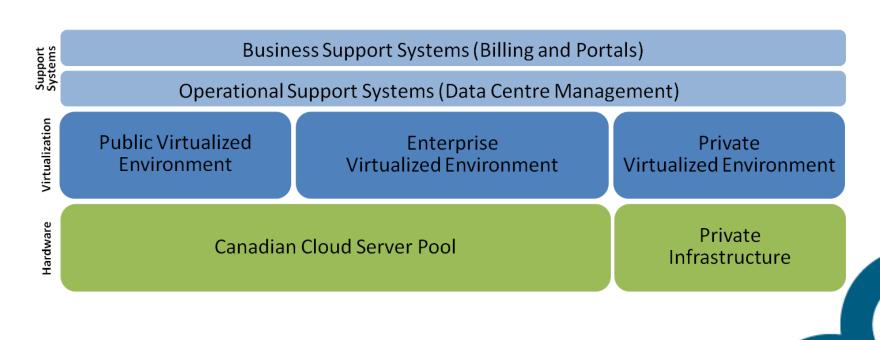
Private Virtualized Environment

Canadian Cloud Server Pool

Private Infrastructure

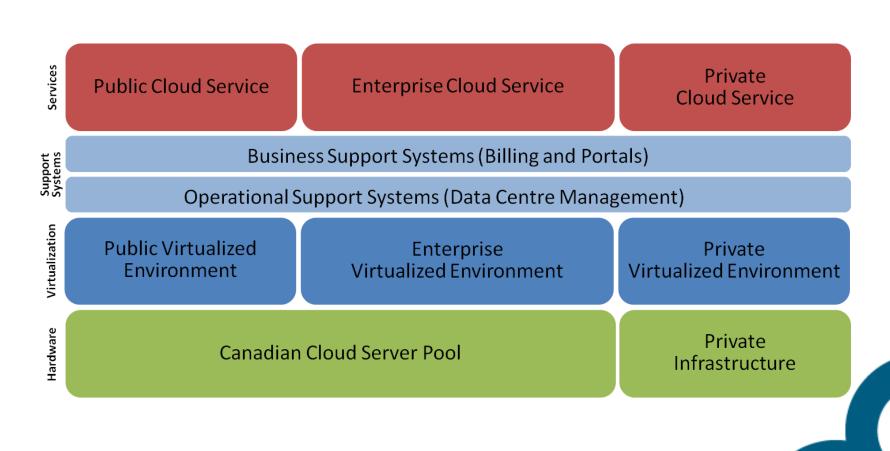
















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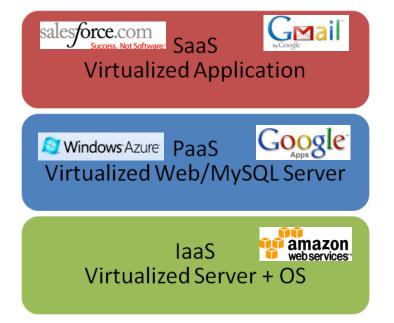
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Cloud has Multiple Delivery Models

- Software as a Service (SaaS)
 - Use provider's applications over a network
 - e.g. Provide applications
 - Built upon laaS or PaaS platforms
- Platform as a Service (PaaS)
 - Deploy customer-created applications to a cloud
 - e.g. Provide web servers
 - Built upon laaS platform
- Infrastructure as a Service (laaS)
 - Rent processing, storage, network capacity, and other fundamental computing resources
 - e.g. Provide bare-bones servers







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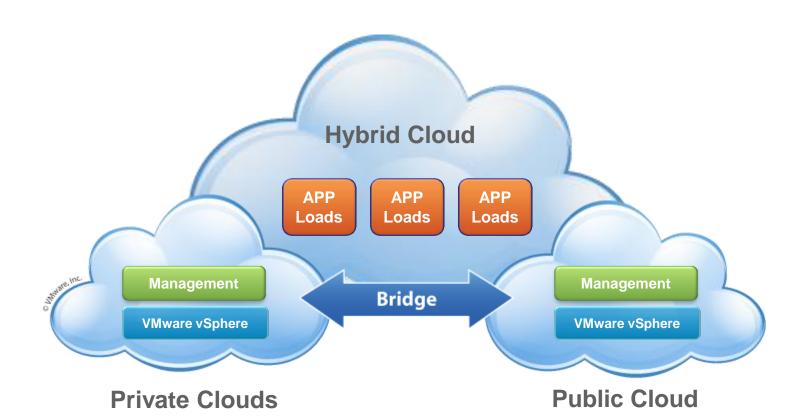
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The Power of the Cloud







Benefits of Cloud Computing for the SME

- Reduce capital costs
 - Cloud computing removes the need to purchase hardware and software and replaces capital expenses with operating expenses
- Increase flexibility and open new business opportunities
 - Cloud computing lets you change CPU, memory or storage as required
 - Address riskier opportunities because of the low barriers to entry and exit
- Reduce implementation time
 - The cloud delivers a server up and running within minutes or hours instead of weeks or months
- Increase quality of service
 - Clouds are usually located in a data centre where power, cooling and Internet connectivity meet strict reliability levels
- Save money
 - Leave server operations and maintenance to the cloud provider.





Cloud Computing in Canada

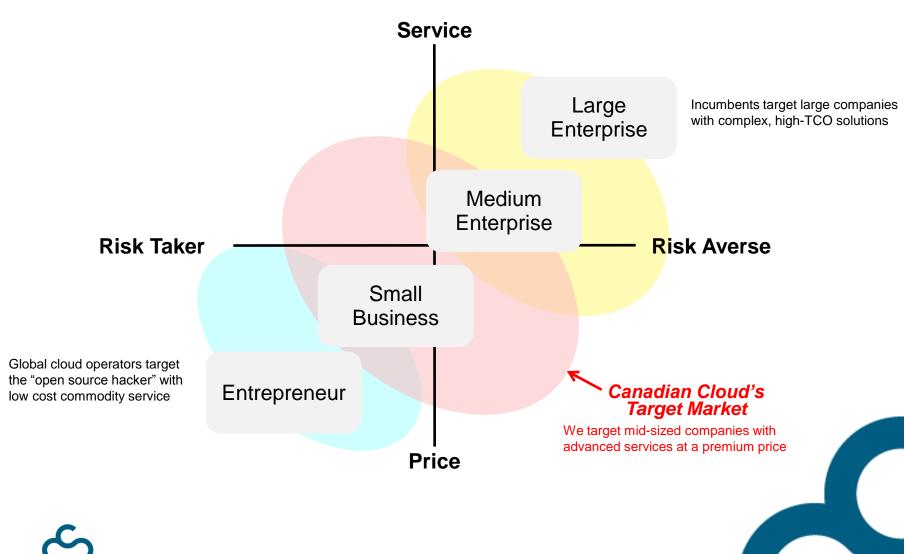
- The 2014 cloud computing infrastructure market in Canada is forecast to be \$1 billion (IDC)
 - Almost exclusively SaaS
 - Unlike US, little interest in laaS or PaaS in Canada
- US cloud market is estimated to be over \$100 billion in 2015
- Most Canadian IT players are innovation laggards or are intentionally delaying the emergence of cloud computing
- Very few actual Canadian-based clouds exist
- Foreign companies (mostly US-based) are dominating the Canadian cloud market.







The Canadian Cloud Computing Market







Most cloud issues are not new

- Service level agreement
- User access
- Regulatory compliance
- Data recovery
- Investigative support
- Archiving
- Taxation.







Some issues are unique to cloud

- Data geographic location
 - 1. Some companies have legal requirements
 - 2. Some companies have regulatory requirements
 - 3. Some companies just want to sleep better
- Data segregation in SaaS
- Software licensing in laaS
 - Licensing for third-party platforms
 - Moving between virtual machines
- Consumerization of IT
- Shadow IT organization
 - Does IT even know what the users are doing?
 - Getting killed by click-throughs.







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Canadian Cloud Terms of Service

3. Customer Data.

- 3.2The Customer Data belongs to Customer, and Canadian Cloud makes no claim to any right of ownership in it.
- 3.3 Canadian Cloud will keep the Customer Data confidential in accordance with Section 13 of this Agreement.
- 3.4 Canadian Cloud will use the Customer Data strictly as necessary to carry out its obligations under this Agreement, and for no other purpose.







Summary

- Cloud computing is here to stay and will be growing
 - Apply current IT outsourcing requirements
 - Learn to adapt to the new business and technical models
- Cloud computing is much more than cheaper IT
 - Companies who learn how to leverage the cloud will have a competitive advantage
- Go boldly and prosper on the cloud.







Thank You



