STRATEGIC RISK ASSESSMENT EXECUTIVE & BOARD ISSUES

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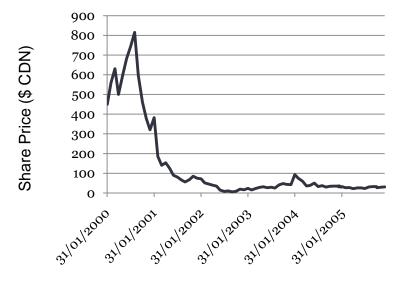
Strategy and Risk

- The Board of Directors role has changed dramatically <u>since 2005</u>.
- Boards have to become more fully engaged is **both strategy** and **risk**.
- Both strategy and risk impact and **drive** significant **business** and **pay decisions**.



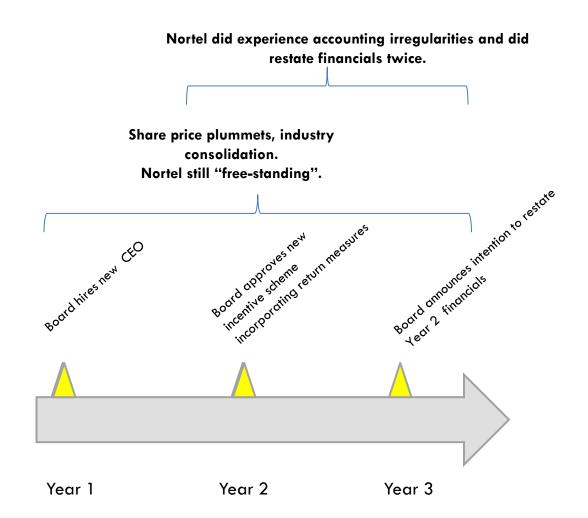
Nortel Overview

- Nortel is a large multinational listed on the TSX and NYSE.
- The industry experienced a significant downturn industry consolidation.
- Company was hardest hit; failure to meet revenue targets falling share price.





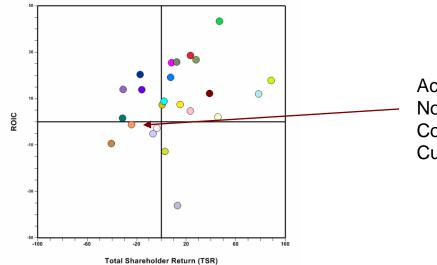
Timeline - Year 1 to Year 3





Nortel's Executive Compensation

- HRCC retained two compensation consultants.
 - Attract, motivate and retain key talent using Base, STIP, MTIP and LTIP.
- Competitively compensate executives for total performance and contribution.
 - Benchmark base salary to 23 comparator companies. (\$1M)
 - Examine performance and pay (annual revenues or number of employees).
- Total pay was targeted at the 50th to 75th percentile range of the comparator group.



Actual position of Nortel versus their Comparator Group Currently 19th of 23.



Executive Compensation Approach

Compensation includes:

- **Base salary** for CEO \$1.0 million
- **STIP Plan:** (STIP)
 - Base salary x target % x individual factor x corporate performance.
 - Corporate performance: revenue (25%), EBIT (50%), and cash flow (25%), it may include customer satisfaction.
- LTIP Plan stock trades at \$30.
 - Stock Options are 10 year term, 4 year annual vest. (LTIP)
 - Base salary x 2 for number of options.
 - Stock grant is 3 year term, annual vest. (MTIP)
 - Base salary x 1.5 for number of units.
 - Performance stock grants based on 3 year cliff vest. (MTIP)
 - Base salary x 2 for target performance.
 - At 20th position or below 50% of grant.
 - At 15th position or below 100% of grant.
 - At 10th position or below 150% of grant
 - In top 3 200% of grant.



Nortel – Summary of Board Risk Assessment

Financial Markets Risk Summary

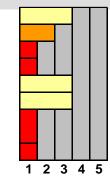
Positive 1-year TSR? Positive 3-year TSR? 3-year TSR > flat Bond Rate? After tax ROIC greater than COC? Maintained current market value? Positive 12-month stock price volatility? Is ROIC > average competitor ROIC? Is EPI > median competitors EPI? Company EPI vs. EPI of competitors?

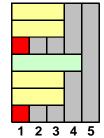
Executive Leadership Risk

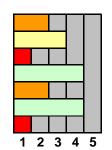
Has Board developed CEO role/skills profile? Does CEO/NEO detailed succession process exist? Are succession plans in place for CEO/NEO? Board engages with CEO & key management? Has Board developed CEO performance program? Skills for >5 roles identified in business strategy? Has exec talent been assessed for the above roles?

Performance Based CEO Compensation

Does HRCC meet perf-based comp guidelines? Are qualitative measures disclosed in STIP? Did EC decisions use 3-yr TDC vs Perf analysis? Did PFP decisions consider 3-year profitability? Is there a defensible comp calibration process? Is EC theoretically linked to strategic development? Does EC actually like to strategic development

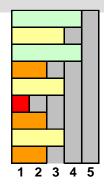






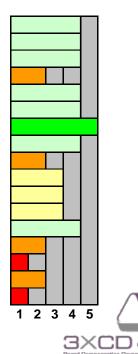
Organizational Structure and Enterprise Risk Management

CEO Op Performance Eval > 1 – 2 years? Mgmt perf measures on Innovation & Planning? Does a documented ERM process exist? Is ERM process implemented & under review ? Risk assessment assigned to each Board committee Annual risk assessment on each Board committee Board understands & acknow ledges the ERP Board discloses major risks & findings with execs Board confident in corp disaster recovery process



Board Assessment

Board has created effective meeting procedures Board has stated its strategic duty to shareholders Board is continually involved in mission & strategy Board assesses workplace safety for employees Corp governance practices released to shareholders Board disclosure of "in-camera" sessions Board meets disclosure guidelines of regulators Board participates in key decision issues New directors receive adequate strategic induction Director election process is appropriate & effective Board more effective through utilization of directors Chair provides leadership for Board and CEO Board members appropriately prepared for meetings Board analyses & improves its own performance Board compares ow n performance with peers 2 or less active CEOs are sitting on the Board CEO's sitting on the HRCC



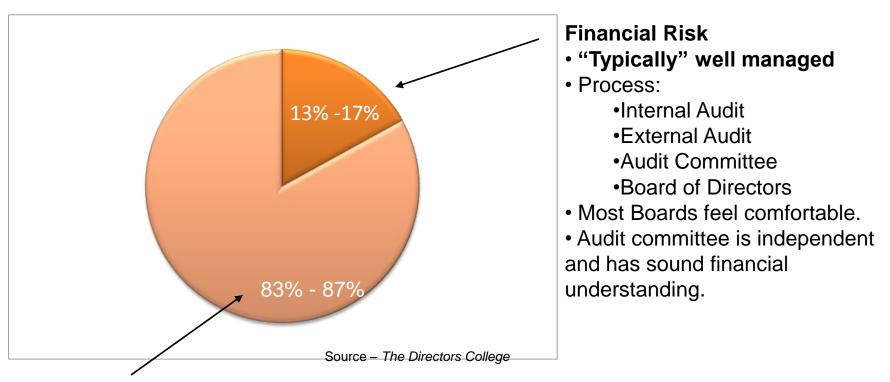
Role of Risk

Insight on strategy and risk are critical for Board of Directors to meet their duties:

- Fiduciary Duty, Duty of Care, Duty of Loyalty, and Duty of Obedience
- Crowns/Privates where is governance going?
- The linkage between strategy and risk, to business drivers and incentive drivers sometimes appears overlooked.
- When strategy and risk are not clearly known, business drivers cannot be determined, and incentive plan design includes significant errors.



Issues of Risk



Non-Financial Risk

- Partially overlooked as not well managed like financial risk.
- Includes: Strategic, cyclical, acquisition, capital, and leadership risks.



Developing Understanding of Risk

- Definition of **Risk** by Board/Management.
 - Has this been discussed?
- Board's understanding of **Risk Appetite**
 - Does the Board understand Risk and Risk Appetite at your company?
- **Types of Corporate Risk** the Board of Directors must be cognizant of:
 - Strategic Risk
 - Cyclical Risk
 - Acquisition Risk
 - Capital Structure Risk
 - Leadership Risk



Risk and Risk Assessment

Where do Boards and Executives sit?

- Sound governance practices demand that Boards seek out and minimize risk wherever possible.
 - How do we know the risks?
 - Risk assessments how is your company doing?
- Committees are less confident in the oversight of other significant business risks and in the coordination of risk oversight activities with rest of the Board.
 - How does this get managed at your company?
- Boards have greater appreciation for the need to understand the quality of their companies risk profile, risk appetite, and risk intelligence
 - Have these topics been discussed with your executive and Board?
 - Are these discussions "continuous"?



Understanding of Risk Significant Issue

- Understanding of Risk is critical to Board and Executives!
- From our experience and assessments, understanding of risk is all over the map!
 - Why?
 - Who owns risk in the corporation?
 - Is it executive, Board or both?
 - How is information transferred?
 - What happens to the reports developed for the Board?
 - What is the "true" dynamic between the executive and the Board on Risk?



Example 2.

US and Canadian Property Company - Private

- Sophisticated Board with exceptional top level executives.
- Corporation operates activities in numerous countries.
- Board completed assessment, as did executives, neither group (or individuals within either group) could agree on strategic direction or risk?
 - Why?.
 - What are the answers to managing executive to Board risk?
 - How can this be fostered at the executive and Board level?



Closing the Gap Internal Risk and the Board

• Determine the split for the responsibility of Risk Assessment.



- Where does Internal Risk process feed into Board Risk?
- Is communication strategy between Board and Executive on Risk appropriate?
- Is there a way to better develop this integrated initiative?



Summary Observations

- Executive oversight and risk management by boards is a key responsibility and is often, not well done. (Surveys prove this)
- We have seen some techniques for assisting boards with their task of managing risk. There may be others we have not found them.
- We have shown examples of the result of Boards attempting to help understand and manage risk. The BOD may do everything right and the "wheels still fall-off". How do we work through this issue effectively?
- We have discussed one example that offers a mechanism for determining the responsibility for risk assessment. There may be others.
- Where does your organization fit on the spectrum of risk assessment?





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